Filtering and Monitoring

In line with KCSIE 2023 'identifying and assigning roles and responsibilities to manage filtering and monitoring systems' we have applied Senso, a Student Safety Monitoring Software, which monitors school devices and indicates online safety concerns to the Safeguarding Team.

Senso flags users who may be vulnerable or at-risk and users who may pose a risk to others, as well as any inappropriate or harmful behaviour. The software takes a screenshot at the time of a concern and records this, sending a notification to the DSL team via the DSL email account. This allows for remote monitoring of online activity, to make sure that the content that children access on their school laptop is safe.

Senso recognises a list of high risk and unsafe words, phrases and images, and it captures the date, time and a screenshot of what is happening on the device at the time when a word from the alert list has been identified. The alerts are rated based on the keywords used as:

- Low
- Medium
- High
- Urgent - an email will be immediately sent to the DSLs
- Critical - an email will be immediately sent to the DSLs

Following the notification the Designated Safeguarding Lead (or Deputy Designated Safeguarding Lead) will review the alert and triage the alert for any required safeguarding response by the DSL team in line with procedures contained within our Child Protection and Safeguarding policy.

Actions following an alert will consist of one or more of the following actions:

- Notification sent to the class teacher to address inappropriate language, behaviour and site access during lesson times.
- DSL will speak to the class teacher for more information before an action is taken.
- The DSL will speak to the child directly about the concern.
- Parents will be contacted regarding the alert.
- The alert is added to MyConcern inline with our Safeguarding practices.
- An interagency MASH referral is completed.
- If children's services are supporting the family, the information will be recorded on MyConcern and passed on to the appropriate professionals.

Senso will be monitored during term time between 8am and 5pm during the school day. Any violations outside of these times will be addressed the next school day during these hours.